

Issue over incorrect information in 2021 – 22 fees and charges agreed at full council 25th January 2021 for Chapel Media supplier within Bereavement Services.

The following information was on page 66 of the public reports pack relating to fees and charges, this extract shows what was approved with regards to the Chapel media supplier. These charges are from the old provider shown below:

Wesley music additional options

Administration for first visual tribute in a service 24.00

Administration for additional visual tributes in same service 12.00

Visual tribute cost per photograph 3.00

Visual tribute cost per minute of video 6.00

Visual tribute(s) only provided on USB 30.00

CD of Chapel Service 61.00

Additional copies of CD of chapel service 38.00

DVD of Chapel Service 74.00

Additional copies of DVD of chapel service 44.00

Visual tribute(s) added to DVD / USB recording of service 24.00

Webcast of Chapel Service 88.00

The items that should have been included in this section are as follows:

Chapel Media Supplier

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| Webcast Live (inc VAT) | £88.00 |
| Webcast Live & 28 day view inc downloadable version (inc VAT) | £50.00 |
| Keepsake copy of webcast (DVD/USB) (inc VAT) | £74.00 |
| Single Photo (inc VAT) | £27.00 |
| Slideshow (up to 25 photos) (inc VAT) | £75.00 |
| Pro Slideshow (up to 25 photos set to music) (inc VAT) | £99.00 |
| Family made video checking | £24.00 |
| Keepsake copy of Pro tribute (DVD/USB/Downloadable) | £30.00 |
| Additional physical copies (DVD/USB) | £44.00 |
| Each extra 25 photos | £38.00 |
| Extra work (such as adding videos to pro tribute) | £38.00 |